Learning Commons Monthly Report
October 2013

Building Usage

- 145,597 entered the Main Library.
- 171,972 entered the Library Collections.

![Building Counts, October](image)

Users, 1\textsuperscript{st} and 2\textsuperscript{nd} floors

- 137,325 users were counted on the 1\textsuperscript{st} and 2\textsuperscript{nd} floors during open hours.
  - Peak and Low Times
    - 8pm busiest with 11,791 users.
    - 6am least busy with 430 users.
  - Activity
    - 61,245 were using ITS provided desktop computers, ITS provided notebooks, or personal notebooks or devices (not including phones).
    - 50,677 were studying by themselves.
    - 17,230 were working in groups.

![User Activity, October 1st and 2nd floors](image)
Group Rooms

- 4,529 reservations made for the group rooms and areas.
- Average of 188 reservations per room.
  - Reservation Method
    - 2,891 reservations made online.
    - 1,638 reservations made on-site.
  - Group Room
    - 1030 (Green) most used with 266 reservations.
    - Open Area F least used with 14 reservations.
  - Peak and Low Times
    - Wednesday, October 16th busiest day with 194 reservations.
    - Saturday, October 26th least busy with 89 reservations.

Computer Usage

- Format
  - 51,294 total PC hours
  - 3,322 total Mac hours
  - 54,616 total computer hours
- Location
  - 317 hours per computer (90 computers total) – learning commons
  - 341 hours per computer (15 computers total) – service commons (first floor)
  - 168 hours per computer (149 computers total) – second floor ITC

### Total Computer Hours, October 2014

- Learning Commons: 52%
- Service Commons (First Floor): 2%
- Second Floor ITC: 46%

Software Usage

- Google Chrome
- Microsoft Word
- Internet Explorer
- Firefox
- Adobe Acrobat
- Microsoft PowerPoint
- Adobe Reader
- Microsoft Excel
- iTunes
- Calculator
- Windows Media Player
- WinRAR
- Microsoft Office Outlook
- Safari

**Printing Usage**

- 351,616 total pages printed
- Location
  - 76,408 - Learning Commons – East
  - 62,432 – Learning Commons – North
  - 92,021 – Learning Commons – South
  - 9,297 – Service Commons (first floor)
  - 111,458 – second floor ITC

### Printing Usage, October 2014

![Pie chart showing printing usage by location]

- **32%** Learning Commons - East
- **22%** Learning Commons - North
- **18%** Learning Commons - South
- **26%** Service Commons (First Floor)
- **2%** Second Floor ITC

**Service Desk**

- 11,771 transactions at the Service Desk
  - Category of interaction
    - 6,799 were book/media check-outs.
    - 1,551 were circulation questions.
- 1,119 were directional questions.
- 696 were technology questions.
- 519 were reference questions.
- 720 were ILL check-outs.
- 248 were notebook check-outs.
- 122 were campus partner questions.
  - Peak and Low Times
    - Tuesday, October 29th busiest with 576 transactions.
    - Saturday, October 5th least busy with 98 transactions.

**Food for Thought**
- 33,551 transactions.

**Signage**

**Digital Signage**
- Shane Windmeyer Event, LGBTQ History Month Lecture Event
- CAB Films (Grown-Ups 2; Red 2), CAB
- Haunted House Event, CAB
- Find Your Focus Info Sessions, Pomzerantz Career Center
- Assignment Design Institute, IDEAL
- Roundtable Discussion: Women in Science, Council on the Status of Women
- Smoothie Promo, Food for Thought Café
- LC Late Night Event, Learning Commons
- Fluxus Digital Collection Focus Group; Digital Research & Publishing, University Libraries
- Open Access Week, University Libraries
- Studio Talks, DSPAH
- Help Desk Hours, ITS
- Office 365 for Student Email, ITS
- Express Workshop Series (Rap Genius; Creative Commons; Academic Resources), Learning Commons
- Halloween Event, Special Collections
- Eras of Emma, Iowa Women’s Archive

**Print Signage**
- Food for Thought Café Hours
- Women’s Suffrage in Iowa Digital Collection; Iowa Women’s Archive

**Express Workshops**
- Rap Genius, ICON, Introduction to Creative Commons, Academic Resources and Support on Campus, iPrint, and LC 101.
Tours
  • Iowa Library Association Tour, October 17th and 18th.

Programming
  • LC Late Night, October 2nd.

Services
  • Began checking out notebook chargers provided by UISG.
    ○ PC notebook chargers checked out 3 times.

Staff
  • Training sessions offered on SUMA (data tracking software), EndNote and RefWorks, and Government Information.
  • Library overnight staff began cleaning ITC computers.