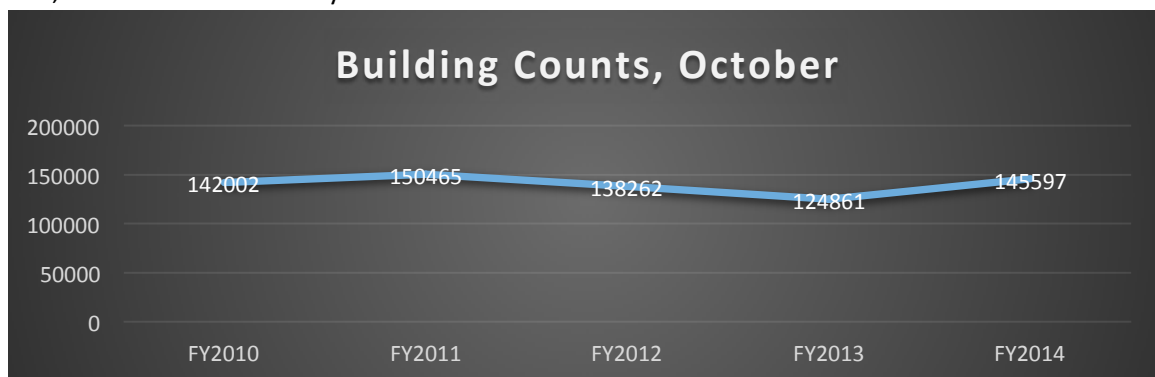


Learning Commons Monthly Report

October 2013

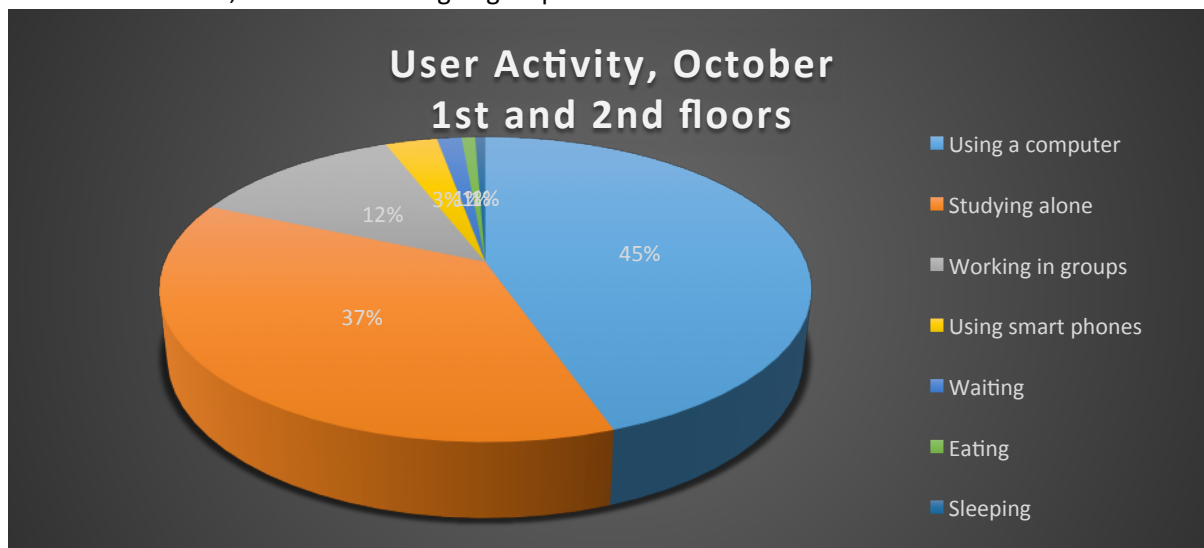
Building Usage

- 145,597 entered the Main Library.
- 171,972 entered the Library Collections.



Users, 1st and 2nd floors

- 137,325 users were counted on the 1st and 2nd floors during open hours.
 - Peak and Low Times
 - 8pm busiest with 11,791 users.
 - 6am least busy with 430 users.
 - Activity
 - 61,245 were using ITS provided desktop computers, ITS provided notebooks, or personal notebooks or devices (not including phones).
 - 50,677 were studying by themselves.
 - 17,230 were working in groups.

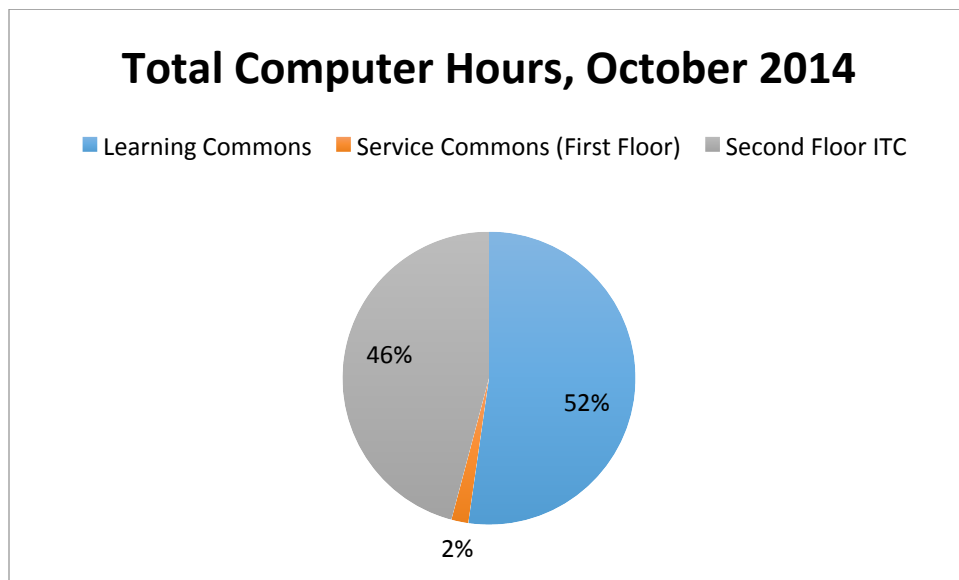


Group Rooms

- 4,529 reservations made for the group rooms and areas.
- Average of 188 reservations per room.
 - Reservation Method
 - 2,891 reservations made online.
 - 1,638 reservations made on-site.
 - Group Room
 - 1030 (Green) most used with 266 reservations.
 - Open Area F least used with 14 reservations.
 - Peak and Low Times
 - Wednesday, October 16th busiest day with 194 reservations.
 - Saturday, October 26th least busy with 89 reservations.

Computer Usage

- Format
 - 51,294 total PC hours
 - 3,322 total Mac hours
 - 54,616 total computer hours
- Location
 - 317 hours per computer (90 computers total) – learning commons
 - 341 hours per computer (15 computers total) – service commons (first floor)
 - 168 hours per computer (149 computers total) – second floor ITC



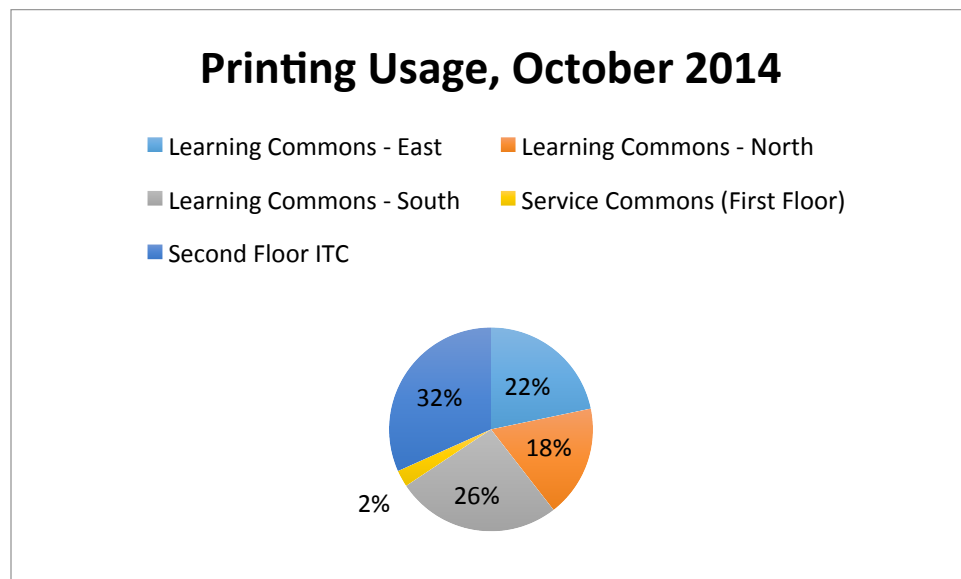
Software Usage

- Google Chrome
- Microsoft Word

- Internet Explorer
- Firefox
- Adobe Acrobat
- Microsoft PowerPoint
- Adobe Reader
- Microsoft Excel
- iTunes
- Calculator
- Windows Media Player
- WinRAR
- Microsoft Office Outlook
- Safari

Printing Usage

- 351,616 total pages printed
- Location
 - 76,408 - Learning Commons – East
 - 62,432 – Learning Commons – North
 - 92,021 – Learning Commons – South
 - 9,297 – Service Commons (first floor)
 - 111,458 – second floor ITC



Service Desk

- 11,771 transactions at the Service Desk
 - Category of interaction
 - 6,799 were book/media check-outs.
 - 1,551 were circulation questions.

- 1,119 were directional questions.
- 696 were technology questions.
- 519 were reference questions.
- 720 were ILL check-outs.
- 248 were notebook check-outs.
- 122 were campus partner questions.
- Peak and Low Times
 - Tuesday, October 29th busiest with 576 transactions.
 - Saturday, October 5th least busy with 98 transactions.

Food for Thought

- 33,551 transactions.

Signage

Digital Signage

- Shane Windmeyer Event, LGBTQ History Month Lecture Event
- CAB Films (Grown-Ups 2; Red 2), CAB
- Haunted House Event, CAB
- Find Your Focus Info Sessions, Pomzerantz Career Center
- Assignment Design Institute, IDEAL
- Roundtable Discussion: Women in Science, Council on the Status of Women
- Smoothie Promo, Food for Thought Café
- LC Late Night Event, Learning Commons
- Fluxus Digital Collection Focus Group; Digital Research & Publishing, University Libraries
- Open Access Week, University Libraries
- Studio Talks, DSPAH
- Help Desk Hours, ITS
- Office 365 for Student Email, ITS
- Express Workshop Series (Rap Genius; Creative Commons; Academic Resources), Learning Commons
- Halloween Event, Special Collections
- Eras of Emma, Iowa Women's Archive

Print Signage

- Food for Thought Café Hours
- Women's Suffrage in Iowa Digital Collection; Iowa Women's Archive

Express Workshops

- Rap Genius, ICON, Introduction to Creative Commons, Academic Resources and Support on Campus, iPrint, and LC 101.

Tours

- Iowa Library Association Tour, October 17th and 18th.

Programming

- LC Late Night, October 2nd.

Services

- Began checking out notebook chargers provided by UISG.
 - PC notebook chargers checked out 3 times.

Staff

- Training sessions offered on SUMA (data tracking software), EndNote and RefWorks, and Government Information.
- Library overnight staff began cleaning ITC computers.