Designing the Virtual Reference Interview
Ongoing collaboration of Indiana University Libraries & Course Management Systems specialists

- Progress
  - Pass-through between CMS at oncourse.iu.edu and ereserves.iu.edu
  - Improved Library tools in CMS

- Plans
  - OKI compliant feasibility demo by Summer ’04 to drag & drop resources
  - Expanded integrated access for content
  - Potential persistent subject pages integrated w/ database driven Libraries web

Like Two Icebergs
Faculty and students
See only the tip of the challenge --
and rightly so!

Enormous
complexity hidden
below the surface

Course Management Systems
Digital Library (broadly defined)

Indiana University
LIBRARIES & UITS